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MEMORANDUM

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FROM: Ernest G. Johnson  
Director  
Utilities Division

*E.A. for EGJ*

AZ CORP COMMISSION  
DOCUMENT CONTROL

DATE: July 11, 2003

RE: STAFF REPORT FOR RESIDENTS OF PRESCOTT VALLEY, TRACY  
AND TROY DENTON, ET. AL. VS. QWEST CORPORATION, INC.  
(DOCKET NO. T-01051B-02-0535 et al.)

Attached are revised pages 9 and 10 of the Staff Report for Residents of Prescott Valley, Tracy and Troy Denton, et. al. vs. Qwest Corporation, Inc which contain corrections to Table B.

EGJ: RLB: rdp

Originator: Richard L. Boyles

Attachment: Original and sixteen copies

Arizona Corporation Commission

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Service List for: Qwest Corporation, Inc.  
Docket No. T-01051B-02-0535, et. al.

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### **C. Staff Comments**

In general, service area boundaries for incumbent local exchange carriers ("ILECs") have been drawn along either full section or half section lines to the extent possible. There is a historical preference to inclusion of full sections to simplify the determination of whether a property is within or outside of a service provider's service territory and minimize the opportunity for error. Further, multiple ILECs currently provide service in the Prescott area so the issue of "islands of service" exists today. However, these islands are on a multiple section basis and not based upon individual properties within a section as would be the case if Qwest were ordered to service the Complainants and Midvale were to be granted a CC&N extension for the balance of Section 11.

### **Company Services and Associated Rates**

Each Company has a Tariff on file with the Commission that provides customer information concerning all of the Company's services, their associate rates and any terms and conditions for service from the Company. Due to the volume of information presented, and the fact that Companies may market similar services by different names, it can be difficult in some instances, for a customer to differentiate between service offerings from different companies. Since the Complainants in this proceeding are individual property owners, Staff selected a sampling of common retail services, as shown in Table B below, that Staff believes would allow both the Complainants and the Administrative Law Judge ("ALJ") to make a value judgment concerning each Company's service offering.

The monthly rates for Midvale were provided in the Company's response to Staff's data request. The monthly rates for Qwest were obtained from the Company's Exchange and Network Services Tariff. The rates listed are monthly recurring charges for the services. Nonrecurring charges that occur at service initiation are not shown. Further many of the features may be available in various combinations or packages at discounted rates. Therefore, a listing of rates for individual services may not be reflective of the actual cost for selective services a Complainant might be interested in.

#### **Services and Monthly Rates**

Table B

<b>Service</b>	<b>Qwest Rate</b>	<b>Midvale Rate</b>
Residential – first line*	\$16.18	\$24.00
Residential – second line*	\$14.00	\$24.00
Business – first line*	\$33.40	\$30.00
Business – additional*	\$33.40	\$30.00
Caller ID – number	\$5.50 R, \$7.50 B	\$4.95 R, \$5.95 B
Caller ID – name and number	\$5.50 R, \$7.95 B	\$5.50 R, \$6.50 B
Caller ID – per line blocking	No Charge 1 <sup>st</sup> Time	No Charge
Call forwarding - variable	\$2.75 R, \$4.80 B	\$2.00 R, \$3.00 B

Call waiting	\$3.00 R, \$7.50 B	\$3.50
3-Way calling	\$2.75 R, \$4.00 B	Included with above
Speed call – 8 number	\$2.00 R, \$3.00 B	Included with above
Distinctive ringing	\$2.75 R, \$7.45 B	\$2.00 R, \$3.00 B
Second number service	Included with above	\$3.00 R, \$4.00 B
Toll restriction	\$0.00 R, \$5.00 B	\$2.00 R, \$3.00 B
Non-listed number	\$1.55 R, \$1.45 B	\$1.00
Non-published number	\$1.90 R, \$1.80 B	\$2.00
Voice messaging - basic	\$6.95 R, \$13.95 B	\$5.95
Voice messaging - premium	N/A	\$6.95

\* Assumes zone 2 charges are applicable for Qwest which is consistent with adjacent service territory and Qwest's response to data requests. Midvale does not use zone charges.

#### **Local Calling Area and Service Availability**

The Companies were requested to identify the communities that the Complainants would have local service to ("EAS") should the Company be the service provider for the Complainants. The Companies were also requested to address the time frames in which they would be able to provide service to the Complainants once an Order was issued in this proceeding.

##### **A. Qwest Response**

Should Qwest be the service provider for the Complainants, the local calling area would include Qwest's Chino Valley, Humboldt and Prescott Exchanges and all of the prefixes dialable from those exchanges on a local basis. Should the Company be ordered to provide service to the Complainants, Qwest states that it would provide service within six (6) months of the receipt of the customer's order.

##### **B. Midvale Response**

On the issue of local calling area, Midvale responded that it believes the Complainants should have two-way EAS to Qwest's Prescott service area. This position is consistent with what the Company stated in its CC&N Extension Application.

On the issue of when service might be made available, in its response to Staff's data request the company stated that it "wants to emphasize that delivering service to unserved areas is a complex endeavor and each particular area often hold unique features making forecasting timeframes extremely difficult." With this qualification Midvale states that it would provide service as soon as possible with construction expected to begin sometime in 2005 and take approximately six (6) months to complete.